Piggery Cottage - Terms and Conditions

Bookings

- The hiring contract is between the owners and the hirer
- For bookings made more than 4 weeks before date of the stay a deposit of 20% is required to secure the booking
- For bookings made 4 weeks or less before the stay the cost must be paid in full to secure the booking
- Payment can be paid either by cheque or bank transfer. Details on request when booking.
- Confirmation will be sent to you as soon as possible. Please check the details of the confirmation carefully.

Cancellation

- In the event of cancellation by the hirer the deposit is non-refundable.
- If the hirer has paid in full and the cancellation is more than 4 weeks before the date of stay they will receive a 50% refund of the total cost.
- For cancellations made 4 weeks or less before the fee is non-refundable
- In the unlikely event of the cottage becoming unavailable on the date stated (e.g. fire, flood etc.) then the hirer will be refunded in full with the hirer having no further claims against the owner.

Insurance

- It is advised that all hirers take out their own holiday cancellation protection insurance and personal insurance.
- The owners shall have no liability to you for the death or personal injury to you or any member of your party. You must take all steps to safeguard your personal property, and no liability is accepted in respect of damage to or loss of such property.
- The owner is entitled to refuse access, or to re-possess accommodation if they reasonably believe that any damage is likely to be caused by you or your party, or can re-possess if damage has been caused. In such circumstances the hirer will forfeit any refund of the total cost.

General

- The hirer must agree not to exceed the maximum number of persons stated for the cottage.
- The owner reserves the right to access the cottage at any time during your stay.
- Any complaints should be made to the owner as soon as possible so investigation and remedial action can be taken.